



## **MOVE Board of Directors Meeting Agenda**

**10:00 AM Tuesday, January 16, 2024**

**MOVE Office 4701 Sisk Rd. Ste. 201**

**Modesto, CA 95356**

**You may also attend this meeting by utilizing "GoToMeeting" online conferencing.**

**Email Laura Coutrakis for meeting Link**

**[laurac@movestanislaus.org](mailto:laurac@movestanislaus.org)**

### **AGENDA**

**1. Call to Order**

**2. Roll Call –**

Jeff Lambaren  
Pat Maisetti  
Lupe Aguilera  
Geri Vargas  
Joyce Gandelman

**3. Public Comments**

Matters under the jurisdiction of the MOVE Board of Directors, and not on the agenda may be addressed by interested parties in the audience at the beginning of the regular agenda. Any member of the audience wishing to address the Board of Directors during the "Public Comments" period shall be permitted to be heard for up to five minutes or at the discretion of the Chair.

**4. Consent Calendar**

**A.** Board of Directors Meeting Minutes of December 19, 2023

**Action:** Approve Consent Calendar Items

**5. Revised MOVE FY 23-24 Budget – Phil McGuire & Tony Hill**

**Action:** Approve a revised MOVE FY 23-24 budget which includes the addition of \$300,000 in Measure L funds and \$110,508 in 5310 funds for the expansion of Care Cruisers and approve a Revised Measure L Project Summary reflecting the addition of \$300,000 in budgeted expenses for Care Cruisers (formerly Senior Assisted Rides).

**6. Honoring Jenny Kenoyer – Jeff Lambaren**



**7. Strategic Plan Update – Phil McGuire & Tony Hill**

**8. CEO Report – Phil McGuire & Tony Hill**

**9. Comments by Rosa De Leon Park (Ex-Officio)**

**10. Comments by Board Members**

**11. Information Items**

- Monthly Program Reports

**12. Closed Session – Strategic Plan Development**

**13. Adjourn**

**Next Scheduled Board Meeting:**

February 20, 2024 at 10:00 am

4701 Sisk Road Ste. 201

Modesto, CA 95356



**DATE:** January 16, 2024  
**TO:** MOVE Board of Directors  
**RE:** Minutes December 19, 2023

**Agenda Item: 4A**

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Meeting Minutes

**1. Call to Order 3:32 PM**

**2. Roll Call –**

Jeff Lambaren  
Pat Maisetti  
Lupe Aguilera  
Geri Vargas  
Joyce Gandelman

**Also in attendance:** Melinda Gonser, Jean Foletta, Clint Miller, Shannon Silva, Kristin Bragg, Phil McGuire, Alicia Rodriguez, and Laura Coutrakis.

**3. Public Comments**

Matters under the jurisdiction of the MOVE Board of Directors, and not on the agenda may be addressed by interested parties in the audience at the beginning of the regular agenda. Any member of the audience wishing to address the Board of Directors during the “Public Comments” period shall be permitted to be heard for up to five minutes or at the discretion of the Chair.

There were no public comments.

**4. Consent Calendar**

**A. Board of Directors Meeting Minutes of November 21, 2023**

**Motion:** Director Maisetti made a motion, seconded by Director Vargas, to approve the Consent Calendar Items.

**Passed:** Director Gandelman abstained; she did not attend the November meeting.

**5. Designate Anthony Hill as CEO and add him as an authorized signer on MOVE bank accounts.**

**Motion:** Director Maisetti moved, seconded by Director Aguilera to designate the following individuals as authorized signatories on any and all accounts at Oak Valley Community Bank effective January 2, 2024: Anthony Hill (Chief Executive Officer), Kristin Bragg (Lead Director of Programs), Jeffery Lambaren (Chair, Board of Directors), Magdalena (Geri)Vargas (Vice Chair, Board of Directors). Check signing authority shall be consistent with the provisions of the Accounting/Internal Control and Procurement Policy.

**Passed:** Unanimous

**6. Designate Anthony Hill as Trustee of John Hancock retirement plan account.**

**Discussion:** Mr. McGuire shared with the Board that on MOVE's John Hancock retirement account, Meagan Myers is still the trustee. MOVE would like to assign the new CEO Anthoy Hill to be the trustee. MOVE's trustee for this account has always been the CEO. Director Gandelman asked what documentation specifically would Mr. Hill be authorized to sign? Mr. McGuire responded by saying the documents that are in the Board Packet, but also, if something comes up at a later date, and his signature is required to continue managing MOVE's John Hancock account, this would authorize him to sign what is needed to continue acting as Trustee for the account.

**Motion:** Director Vargas made a motion, seconded by Director Maisetti to Adopt Resolution 2023-06 Authorizing Anthony Hill to serve as Trustee of MOVE's John Hancock retirement plan and authorizing him to sign any and all documents necessary to designate him as the Trustee.

**Passed:** Unanimous

**7. Authorizing resolution designating Anthony Hill as MOVE CEO for Caltrans grants**

**Discussion:** MOVE's Board and attendees had no questions or need to discuss this item.

**Motion:** Director Maisetti made a motion, seconded by Director Gandelman to Approve Resolution 2023-05 AUTHORIZING THE CEO TO EXECUTE THE 5310 TRANSIT GRANT AGREEMENT WITH THE CALIFORNIA DEPARTMENT OF TRANSPORTATION and any and all documents necessary to complete the grant process.

**Passed:** Unanimous

## 8. Revise CEO Expenditure Authorization

**Discussion:** Mr. McGuire explained that we received approval from StanCOG for an extra \$300,000 for Care Cruisers and an additional \$110,000 will be coming in from the 5310 Grant awarded to Catholic Charities for the program. MOVE will use these funds to continue growing the Care Cruisers program. MOVE will need to hire staff, maintain and purchase new vehicles, and incur additional fuel charges as the program expands. All of these are line items in the current budget with amounts assigned to them. MOVE expects these line items to be exceeded beyond the current budgeted amounts in order to support the growth and need for service. MOVE's accounting policy allows the CEO to make line-item changes to the budget up to 20% without further Board action, not to exceed 20% of the overall budget. Jean Foletta of StanCOG explained that they have already put the extra \$300,000 aside for the Care Cruisers program. Because the precise line-item distribution of the additional funds is not known at this time, the action is to authorize the CEO to make the changes among line items as long as the total increase in expenditures does not exceed the increase in revenue. The CEO would also be authorized to submit an amended budget to StanCOG related to the additional funds. It is expected that the cash will be distributed to MOVE in February. This amendment allows MOVE's new CEO to make changes only to Care Cruisers line items as needed.

MOVE' new CEO Anthony Hill will be starting on January 2, 2024, Phil McGuire will be available to help get Mr. Hill up to date on MOVE activities and help him adjust to his new position.

**Motion:** Director Maisetti made a motion, seconded by Director Vargas to Authorize the CEO to make line-item adjustments relating to Care Cruisers revenues and expenses exceeding the 20% limit described in the Accounting and Procurement Policy so long as the total of expenditures for these purposes does not exceed the original budget plus the additional revenue of \$410,000.

**Passed:** The motion passed with Director Gandelman choosing to abstain from this vote, expressing that she doesn't feel she has enough knowledge about this subject to submit a vote.

## 9. Strategic Plan

**Discussion – Follow up to the November 29 Strategic Planning retreat.** Mr. McGuire wanted to open a discussion with MOVE's Board Members following up on the Strategic Planning meeting held on November 29, 2023. Chair Lambaren stated that he would like us to add an agenda item to each monthly meeting to follow up and move forward with the

strategic plan, and also recommended MOVE set a completion date of June 2024, which is the end of MOVE's current Fiscal Year. Director Gandelman shared that she likes the idea of including a time during each meeting to review one plan idea each time to ensure that the plan moves forward. Mr. McGuire recommended that the Board put forward an idea they would like to address during the meeting and provide guidance to the staff so they can gather research information to review for the meeting. Director Maisetti suggested starting with a discussion about vehicle maintenance to explore possibilities for growing MOVE's service in that direction. Mr. McGuire has begun conversations with StanRTA regarding the possibility of contracting with StanRTA to provide maintenance services for the MOVE fleet. The concept of MOVE providing its own maintenance services would be an item for future consideration in the strategic plan.

#### **10. CEO Report: Phil McGuire**

**Transportation Collaboration** – Mr. McGuire spoke at the StanCOG Policy Board meeting last week (December 13, 2023). The Policy Board was very receptive and supportive of MOVE and is excited about the growth of the Care Cruisers program. MOVE held a meeting to bring together the Stanislaus transit agencies, and open discussions about how MOVE and the agencies can work more efficiently to support each other. A portion of that meeting was a discussion about developing an electronic interface between MOVE's software and that of StanRTA and Turlock, so that when MOVE enters information about an ADA client, the information would be instantly shared across all software platforms. That is a direction the local agencies agree to pursue. Additional conversations will be explored.

**Vehicle Purchase** – MOVE's Measure L funds and projects allow us to purchase additional vehicles. Mr. McGuire mentioned in previous meetings that MOVE is in need of additional vehicles in order to meet the growing needs of the Care Cruisers program. So, MOVE contacted a couple of vendors and has found a small bus vehicle that has already been built and is ready for purchase. MOVE has decided to purchase the vehicle now, since it is built and ready to transport clients. The contract covers any concerns with a warranty so MOVE will be accepting delivery of the new bus within the next couple of weeks. As MOVE grows, it will phase out the smaller vehicles and replace them with larger vehicles.

**Rebranded Vehicle** - MOVE has rebranded its first vehicle this past week and it is waiting to be shown to the Board Members directly following this meeting today. After the meeting is adjourned, everyone will go down to the garage so you all can see the new branding design.

#### **11. Comments by Rosa De Leon Park (Ex-Officio)**

Jean Foletta commented on behalf of StanCOG saying thank you to Mr.



McGuire for speaking with the Policy Board last week. They were pleased with the presentation and information about Care Cruisers. Wishing you all Happy Holidays from StanCOG!

### 12. Comments by Board Members

Director Maisetti expressed she is glad the new CEO Anthony Hill will be joining MOVE and gratitude toward Phil McGuire for his work this past year in keeping MOVE on track and staying with us while we looked for a new CEO. Mr. McGuire will be missed and always welcome at MOVE. Director Maisetti also shared her appreciation for MOVE staff and the work performed.

Director Vargas shared her appreciation for Jenny Kenoyer expressing that she too will be missed. Following up on her comment Chair Lambaren suggested that MOVE name a room or vehicle in remembrance of Jenny Kenoyer who was a major driving force behind the creation of MOVE in Stanislaus County. It was also suggested that we create a plaque of some sort with her picture honoring her and her achievements in local transportation.

### 13. Information Items – Phil McGuire

- Monthly Program Reports
- 2024 Board Meeting Schedule and Calendar

### 14. Adjourn 4:48 PM

#### Next Scheduled Board Meeting:

January 16, 2023, at 10:00 AM  
4701 Sisk Road Ste. 201  
Modesto, Ca 95356

Laura Contrakis  
Attest:  
Secretary to the Board of Directors

12/27/23  
Date



Transportation that Changes Lives

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**DATE:** January 16, 2024  
**TO:** MOVE Board of Directors  
**FROM:** Tony Hill, CEO, M.A. Esq.  
**RE:** Revised MOVE FY 23-24 Budget **Agenda Item: 5**

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**Discussion:**

The Board of Directors adopted a revised budget for FY 23-24 at the July 18, 2023, Board meeting. After adopting a preliminary budget in March, the final budget was brought to the Board for adoption in July. Adjustments were made to the preliminary budget, most notably the inclusion of the reserve line item.

As reported by staff at recent Board meetings, MOVE approached StanCOG around October to ask for an additional \$300,000 for the current year to support Care Cruisers expansion. This has been an ongoing discussion with StanCOG regarding both the concept of the budget increase and steps necessary to accomplish the change. In addition to the request for \$300,000 in Measure L funds, MOVE has also recently executed an agreement with Caltrans for the remaining 5310 funds from its operating grant. This amount was not known at the time of the preparation of the original MOVE budget and thus was not included as revenue at that time. The amount of the 5310 grant is \$110,508.

StanCOG recently advised MOVE staff that a revised budget must be approved before the item can be brought to the StanCOG Policy Board for approval. Assuming MOVE Board of Directors approves a budget revision, StanCOG Management intends to take the item to the Policy Board meeting during February for approval of the additional \$300,000 in Measure L funds.

Attached to this report are two documents that will accomplish the necessary budget revisions. The first is a revised MOVE FY 23-24 budget reflecting the addition of both Measure L and 5310 funds to the budget. The revenues have been added to the Measure L Revenue line and the 5310 revenue line. The total of the two has been added to account 612000 (former Catholic Charities) expense line. Because funds will be needed supporting Care cruisers (wages, fuel, maintenance, and new vehicle) and the precise allocation among other line items is not known at this time, all expenses have been consolidated here.

The other attachment is Revised Measure L Project Summary that now includes the additional \$300,000 under the Senior Assisted Rides (former name of Catholic Charities program) project. No other revisions have been made to the Project Summary.



**Fiscal Impact:**

The combination of Measure L and 5310 revenues totals \$410,000. These funds will support the expansion of the Care Cruisers program in the current year. Some of the already budgeted Measure L funds have been expended for the purchase of the new MOVE vehicle. As anticipated within the budget development and planning process, other operating funds will be expended throughout the year.

**Recommendation:**

It is recommended that the Board of Directors:

Approve a revised MOVE FY 23-24 budget which includes the addition of \$300,000 in Measure L funds and \$110,508 in 5310 funds for the expansion of Care Cruisers and approve a Revised Measure L Project Summary reflecting the addition of \$300,000 in budgeted expenses for Care Cruisers (formerly Senior Assisted Rides).

Attachment:

Revised MOVE FY 23-24 Budget

MOVE January 16, 2024, Revised Measure L Project Summary

**MOVE Stanislaus Transportation**  
**January 16, 2024 Revised Budget FY 23-24**

	Actuals	Projected	Budget
	<u>Jul-Nov 2022</u>	<u>FY 22-23</u>	<u>FY 23-24</u>
<b>Revenue</b>			
411000 5310 Revenue			339,363
413000 Measure L Revenue	275,871	662,090	1,401,154
413500 Measure L Regional Revenue	2,298	76,915	123,802
414000 TDA Revenue	1,154,711	1,154,711	1,206,620
414050 SEC Contract Revenue	-	-	180,101
432000 Miscellaneous Revenue	1,480	1,480	-
<b>Total Revenue</b>	<b>\$ 1,434,360</b>	<b>\$ 1,895,196</b>	<b>\$ 3,251,040</b>
<b>Gross Profit</b>	<b>\$ 1,434,360</b>	<b>1,895,196</b>	<b>3,251,040</b>
<b>Expenditures</b>			
512111 Marketing	500	21,200	25,000
<b>513000 Consulting</b>			
513100 Accounting Services	19,748	59,000	60,000
513110 Audit	7,990	7,990	10,000
<b>Total 513100 Accounting Services</b>	<b>\$ 27,738</b>	<b>\$ 66,990</b>	<b>\$ 70,000</b>
513200 IT Services	4,080	14,792	15,000
513300 Legal Services	4,295	25,308	30,000
513400 Management Consulting	8,471	130,000	59,000
513500 Human Resources Svc	1,025	2,460	4,000
<b>Total 513000 Consulting</b>	<b>\$ 45,610</b>	<b>\$ 239,550</b>	<b>\$ 178,000</b>
514000 Employee Mileage	2,667	6,402	14,000
514010 Employee Development	(377)	10,755	13,000
<b>515000 Facilities</b>			
515002 Facilities Expense	16,474	99,586	117,990
<b>Total 515000 Facilities</b>	<b>\$ 16,474</b>	<b>\$ 99,586</b>	<b>\$ 117,990</b>
515100 Office Relocation	1,310	9,000	-
<b>516000 Insurance</b>			
516100 Directors & Officers	5,636	6,955	10,000
516200 General Liability	1,182	2,924	5,000
516400 Automobile	9,048	9,048	20,000
<b>Total 516000 Insurance</b>	<b>\$ 15,866</b>	<b>\$ 18,927</b>	<b>\$ 35,000</b>
517000 Internet	3,022	8,440	9,752
518000 Minor Computer & Software	2,930	18,033	20,000
519000 Misc. Office Expense	9,608	23,060	25,000
519010 Translation Services	769	1,846	2,000
520000 Office Supplies	2,136	7,126	8,000
<b>521000 Payroll</b>			
521100 Wage & Salary	271,356	653,260	1,047,430
521200 Payroll Tax	20,759	52,261	85,889
521300 W/C Insurance	920	1,698	2,723
521400 Payroll Processing	1,023	2,456	3,684
<b>Total 521000 Payroll</b>	<b>\$ 294,058</b>	<b>\$ 709,675</b>	<b>\$ 1,139,727</b>
<b>522000 Employee Fringe Benefits</b>			
522100 Dental	7,722	16,957	30,170
522200 Medical	82,811	175,259	342,296
522300 Retirement	13,947	38,519	56,980

**MOVE Stanislaus Transportation January  
16, 2024 Revised Budget FY 23-24**

	Actuals	Projected	Budget
	Jul-Nov 2022	FY 22-23	FY 23-24
522305 Retirement Administration	2,450	6,601	6,931
<b>Total 522300 Retirement</b>	<b>\$ 16,397</b>	<b>\$ 45,120</b>	<b>\$ 63,912</b>
<b>Total 522000 Employee Fringe Benefits</b>	<b>\$ 106,929</b>	<b>\$ 237,337</b>	<b>\$ 436,378</b>
523000 Phones - Cellular	2,289	10,494	12,000
525000 Postage	2,534	15,083	16,000
526000 Taxes, Licenses, Permits & Dues	1,038	1,800	3,000
527000 Travel	-	11,600	15,000
<b>610000 Program Expenses</b>			
610050 Program Software	3,250	3,250	20,000
611000 BRIDGES Mileage Reimbursement	50,993	122,383	150,000
612000 [former Cath Charities]	64,496	100,000	510,508
614000 VetsVan Expenses	20,469	49,126	82,000
616000 Senior/Disabled Fare Asst	4,614	11,074	50,000
617000 Technology Development	6,300	15,000	-
618000 Comm Prtnrs - ML	25,033	190,000	185,000
619000 Education/Training Scholarships	35	-	15,000
619100 VOGO	34	80,000	83,958
619200 Uber Health Rides	76	76	-
<b>Total 610000 Program Expenses</b>	<b>\$ 175,300</b>	<b>\$ 570,908</b>	<b>\$ 1,096,466</b>
Contingency	-	-	275,000
<b>Total Expenditures</b>	<b>\$ 682,664</b>	<b>\$ 2,020,822</b>	<b>\$ 3,441,313</b>
<b>Net Operating Revenue</b>	<b>\$ 751,697</b>	<b>\$ (125,626)</b>	<b>\$ (190,273)</b>
<b>Other Revenue</b>			
Z31000 Temporary Capital Holding			298,660
<b>Total Other Revenue</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 298,660</b>
<b>Other Expenditures</b>			
203600 Reserve Fund	0	-	298,660
710000 Depreciation	6,946	-	-
Z22000 Temporary Asset Holding	41,395	45,143	25,000
<b>Total Other Expenditures</b>	<b>\$ 48,341</b>	<b>\$ 45,143</b>	<b>\$ 323,660</b>
<b>Net Other Revenue</b>	<b>\$ (48,341)</b>	<b>\$ (45,143)</b>	<b>\$ (25,000)</b>
<b>Net Revenue</b>	<b>\$ 703,356</b>	<b>\$ (170,769)</b>	<b>\$ (215,273)</b>

**TDA Carryover to Use as Revenue In Budget Year**

Current Year TDA Claim	1,154,711	1,505,280
Prior Year TDA Carryover Op & Cap	386,042	215,273
<b>Total TDA Funds Available</b>	<b>1,540,753</b>	<b>1,720,553</b>
Total Expenditures Op & Cap - Est	2,065,965	3,764,973
Less Expenditures from Non-TDA sources - Est	(740,485)	(2,044,420)
<b>Total TDA Expenditures</b>	<b>1,325,480</b>	<b>1,720,553</b>
<b>Current Year TDA Carryover</b>	<b>215,273</b>	<b>(0)</b>

**MOVE January 16, 2024 Revised Measure L Project Summary**  
**FY 2023-24**  
**Project Period July 1, 2023 to June 30, 2024**

Project Name	Measure L Funds	Matching Funds	Project Description	Key Tasks	Performance Measures
Senior/Disabled Fare Assistance Pilot Program	\$ 51,400	\$0.00	Transit fare assistance for low income seniors and disabled individuals; involves distribution of fare media (tickets, monthly passes, etc.) to eligible individuals for transit programs; program to be expanded beyond Salvation Army and VSO to other community agencies. Includes staff time to coordinate	Distribute and account for fare media; estimated number of annual users between 50 and 150 depending upon amount of transit service needed and the fare structure of the appropriate operator	Number of low income individuals (seniors/disabled) enrolled in the program; dollar amount of fare media distributed
Program operating software	\$ 20,000	\$0.00	MOVE purchased a specialized transportation software package to manage VetsVan, Senior Ride Assist, and Bridges programs. This on-going investment coordinates most MOVE programs into a single management package. Additional tools may include: technology for management of new projects including fare assistance; website update to include Measure L Projects; refinements to software tools to more specifically tailor them to MOVE programs.	Purchase, install, utilize new technology tools	Effective installation and utilization of new software
Vets Van Operations: Operating costs and Coordinator	\$ 228,868	\$0.00	MOVE will be expanding the VetsVan program to provide rides for Veterans to medical facilities. Additional methods of delivering service are also being investigated for implementation. These funds provide for vehicle operations including fuel, insurance, maintenance, bridge toll pass, etc. Drivers will be volunteers to control overall program cost; volunteers will be obtained through outreach and other MOVE programs; the project Coordinator will directly manage all aspects of the program.	Provide 400 to 500 miles per week of VetsVan operations, five days per week	Number of VetsVan Rides provided; number of miles operated; number of volunteer hours dedicated to van operation
Community Partners Grant Program	\$ 185,000	Consider a share of cost by applicant agency	This is a MOVE sponsored and managed grant application program for community agencies to apply for funds to create or expand transportation programs for targeted populations; the program is based upon a MOVE-managed grant application with MOVE oversight of all grant programs; could include a share of cost by grantee agencies (e.g. using 5310 or other funds); may increase in future years depending upon demand. During FY 23, Catholic Charities was included in this program. That service is now operated in-house by MOVE and is included in a separate Measure L line item.	Work with many community agencies to identify their program objectives, client population, service gaps, expansion pressures; analyze funding needs; create agreements for fund use	Number of agency partners; number of clients served; cost of services (e.g. per ride, etc.); program impacts; remaining needs after program initiation
Scholarship Fund	\$ 15,000	\$0.00	This MOVE sponsored program will provide community agencies with funds to allow participation in industry training programs to enhance technical skills; agencies would apply to MOVE demonstrating the benefit of the training to the agency; follow up reporting back to MOVE regarding achieved benefits would be required	Identify appropriate training opportunities such as National Transit Institute (NTI) programs, California Association for Coordination Transportation (CalACT) conferences, business management classes; evaluate agency applications; ensure follow up reporting	Number of agency staff members attending training; reported results from agencies

**MOVE Measure L January 16, 2024 Revised Project Summary**  
**FY 2023-24**  
**Project Period July 1, 2023 to June 30, 2024**

Project Name	Measure L Funds	Matching Funds	Project Description	Key Tasks	Performance Measures
Travel Training		\$0.00	This vital program to train many disabled and other members of the community how to use public transit is funded through Measure L. This is the flagship MOVE program dating back to its inception in 2010. Hundreds of individuals have been trained to use fixed route transit rather than to use the much more expensive ADA paratransit services operated by StanRTA and Turlock Transit. Each year, thousands of dollars in paratransit operating expenses are saved through the provision of this service.	MOVE will provide travel training services to many community agencies and their clientele to increase ridership on fixed route transit; travel trainers will serve as a major source of outreach to the community and will provide MOVE and transit agency information throughout the County	Number of individuals trained to use public transit; number of outreach presentations made throughout the year
BRIDGES	\$ 220,644	\$0.00	MOVE BRIDGES volunteer driver program; costs include a full time staff coordinator, mileage reimbursement funds, and other miscellaneous expenses	Screen applicants for volunteer services; manage mileage reimbursement process; oversee performance of the program; analyze for potential future demand	Number of users; number of miles reimbursed; trip purpose; trip length; efficiency of reimbursement process
SENIOR ASSISTED RIDES	\$ 680,243		The Senior Assisted Rides program (formerly operated by Catholic Charities) is a personalized ride service to assist qualified seniors with transportation to medical appointments, grocery shopping and other needed trip purposes. Operations are now directly through MOVE personnel. All expenses of the program are included in this item. These include fuel, insurance, staff wages, volunteer coordination, vehicle maintenance and other program elements.	This service involves taking reservations, scheduling rides for eligible users, providing those rides through paid or volunteer driving staff, and care and maintenance of a fleet of agency vehicles. It is operated throughout the county. It is also being structured as the platform for providing other direct driving services to in-need populations.	This service is measured by: number of rides provided; cost per ride; miles operated; riders per trip; other technical measures.
VOGO	\$ 123,802		The VOGO program was initially a pilot program in conjunction with San Joaquin County to test a software and scheduling system for eligible riders matching them with volunteers. The program is under review. However, it is presently funded through Measure L Community Connections (Regional Measure L) program.	This is a coordinated service involving a specialized volunteer management agency, unique software, and MOVE in-house coordination	This program is measured by the number of rides provided, the volunteer hours devoted to the program, and the clientele who take advantage of the service.

<b>Total Local Measure L</b>	<b>\$1,401,154</b>
<b>Total Regional Measure L</b>	<b>\$123,802</b>



# MOVE Board of Directors ADA Paratransit Eligibility Monthly Report FY 2023-2024

RE\_DO 10/16/2023

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	YTD
<b>ADA Eligibility Appointments</b>													Indicates Avg
CALLS for Appointments	206	202	207	205	184	186							1190
TOTAL Appointments Scheduled for Report Month	227	247	215	209	145	162							
GOAL: Increase Scheduled Appointments to ensure minimum of 6 completed interviews per day per TRS													
Performed	136	146	112	113	99	96							
Canc/No Show (Total - Performed)	91	101	103	96	68	68							
No Show/Canc Rate (NS Canc/appt booked)		40%	41%	48%	46%	47%							
Interviews (Based on Interview Date)													
<b>Total Interviews</b>	136	146	112	113	99	\$ 96.00							
GOAL: Increase completed interviews to average of 6 per day per TRS			12	12	12	12	12	12	12	12	12	12	509





# MOVE Board of Directors Care Cruisers Monthly Report FY 2023-2024

Updated 10/11/23

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	YTD
<b>Rider Statistics (#43 Agency Summary Report by Month or #18 Clients/Volunteers Membership by Month)</b>													Indicates Avg
Eligible Riders	378	403	425	448	466	475							433
Goal by 6/30/24 (Eligible Riders)	550	550	550	550	550	550	550	550	550	550	550	550	
Unduplicated Riders this Month	74	95	88	93	83	75							87
<b>Service Provision (#32G Trip &amp; Service Provision 5310 Report &amp; Report 21)</b>													
Service Days	20	23	20	22	19	19							21
Passenger Miles (Passengers on Vehicle)	2,366	3,157	3,057	3,203	2,907	2,785							17,475
Deadhead Miles (No Passengers on Vehicle)	3,608	4,946	3,756	4,287	3,957	3,784							24,338
Total Miles	5,974	8,103	6,813	7,490	6,864	6,569							41,813
<b>One-Way Trip Statistics (#32G Trip &amp; Service Provision 5310 Report)</b>													
One Way Trips Requested	424	575	544	573	553	515							3,184
One Way Trips Completed	316	457	383	440	386	373							2,355
Goal by 6/30/24 (One-way Trips Completed)	840	840	840	840	840	840	840	840	840	840	840	840	10,080
Percentage of One Way Trips Canceled	25%	21%	30%	23%	30%	28%							2
<b>Drivers Statistics (#43 Agency Summary Report by Month or #18 Clients/Volunteers Membership by Month)</b>													
Total Active Drivers	5	6	7	5	5	5							6
Active Staff Drivers	3	3	3	3	3	3							3
Active Volunteer Drivers	2	2	2	2	2	2							2
Unduplicated Volunteer Drivers this Month	1	2	2	1	1	1							1

\*Goal based on 3 paid drivers completing 2 rides per hour per driver per day





# MOVE Board of Directors PASS Monthly Report FY 2023-2024

RE-DO 10/26/2023

PROGRAM STATISTICS	Jul-23 Free Fare	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23 Free Fare	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	YTD
<b>Unique Recipients during Report Month</b>	<b>0</b>	<b>122</b>	<b>102</b>										<b>2,523</b>
MOVE	0	92	87	942	983	0							2,104
Downtown Street Team					100	0							100
Salvation Army					81	0							319
<b>GOAL: Increase Recipients by 50 per month</b>	0	50	50	50	50	0	50	50	50	50	50	50	500
Total Tickets Provided	0	728	998	1135	1164	0							4025
<b>Total Actual PASS Expenditure</b>	\$0.00	\$2,066.00	\$2,030.00	<b>\$1,893.00</b>	<b>\$2,093.00</b>	<b>0</b>							<b>\$50,000.00</b>
<b>Budgeted Expenditure</b>	\$0.00	\$5,000.00	\$5,000.00	\$5,000.00	\$5,000.00	\$0.00	\$5,000.00	\$5,000.00	\$5,000.00	\$5,000.00	\$5,000.00	\$5,000.00	<b>\$50,000.00</b>
Average Cost per Client	\$0.00	\$2.84	\$2.03	\$1.67	\$1.80	<b>0</b>							<b>\$3.20</b>

\*\* Tickets are purchased the month before for mailing purposes      July & December 2023 are Free Fare Month. No Tickets Purchased.



# MOVE Board of Directors VetsVan Monthly Report FY 2023-2024

Updated 10/13/2023

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	YTD
<b>Rider Statistics</b>													Indicates Avg
Eligible Riders	243	259	266	284	295	300							275
Goal by 6/30/24 (Eligible Riders)	275	275	275	275	275	275	275	275	275	275	275	275	275
Unduplicated Riders this Month	42	58	58	53	51	55							53
<b>Service Provisions</b>													
Service Days	20	23	20	22	19	19							123
Total Miles	7,967	12,813	11,531	12,733	8,819	7,997							61,860
<b>One-Way Trip Statistics</b>													
One Way Trips Requested	208	332	283	294	275	254							1,646
One Way Trips Completed	147	222	186	212	155	154							1,076
Goal by 6/30/24 (One-way Trips Completed)	200	200	200	200	200	200	200	200	200	200	200	200	2,400
Percentage of One Way Trips Canceled	29%	33%	34%	28%	44%	61%							
<b>Driver Statistics</b>													
Total Active Drivers	17	17	17	17	17	17							17
Goal by 6/30/24 (Volunteer Drivers)	20	20	20	20	20	20	20	20	20	20	20	20	20
New Drivers	0	0	0	0	0	0							0
Unduplicated Drivers this Month	14	11	12	12	12	11							12

\* Goal based on 5 vehicles



# MOVE Board of Directors Travel Training & Outreach Monthly Report FY 2023-2024

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	YTD
<b>TRAVEL TRAINING</b>													
Successful Completion	50	28	23	23	25	10							157
<b>CLIENT Profile</b>													
GOAL: Increase Referrals for People with Disabilities	12	12	12	12	12	12	12	12	12	12	12	12	144
Person with Disabilities	4	4	2	1	2	1							14
Senior 60+	0	2	3	0	0	0							5
English as Second Language	43	24	19	23	23	9							139
StanRTA-area Client	50	28	23	23	23	4							151
Turlock-area Client	0	0	0	0	0	5							5
<b>EDUCATION &amp; OUTREACH</b>													
GOAL: Outreach to Senior, Day, School Programs	5	5	5	5	5	5	5	5	5	5	5	5	60
<b>TOTAL Events/Presentations/Agency Contacts</b>	<b>6</b>	<b>0</b>	<b>17</b>	<b>8</b>	<b>3</b>	<b>3</b>							<b>37</b>
Senior 60+	0	0	4	5	2	2							13
Day Program	4	0	1	0	0	1							6
School Transition Program	0	0	0	0	0	0							0
Other	2	0	12	3	2	0							19