

MOVE Board of Directors Meeting Agenda

1:00 PM, Tuesday, July 19, 2022

MOVE Office 3500 Coffee Road Modesto, CA 95355 Room 112

You may also attend this meeting by utilizing "GoToMeeting" online conferencing. Email Stacie Morales for meeting Link

staciem@movestanislaus.org

<u>AGENDA</u>

1. Call to Order

2. Roll Call -

Jenny Kenoyer Jeff Lambaren Pat Maisetti Lupe Aguilera Geri Vargas

3. Public Comments

Matters under the jurisdiction of the MOVE Board of Directors, and not on the agenda may be addressed by interested parties in the audience at the beginning of the regular agenda. Any member of the audience wishing to address the Board of Directors during the "Public Comments" period shall be permitted to be heard for up to five minutes or at the discretion of the Chair.

4. Approve Minutes

Action: Approve minutes of June 21, 2022, Board Meeting.

5. CEO Report

- 6. Comments by Rosa De León Park, Ex-Officio
- 7. Comments by Board Members
- 8. Information Items



a. The following items are for information only June 2022 Program Reports

9. Adjourn to Closed Session

a. Employee Performance Evaluation Title: Chief Executive Officer

10. Reconvene from Closed Session

a. Report from Closed Session

11. Discussion and Possible Action Regarding Chief Executive Officer Evaluation

12. Adjourn

Next Scheduled Board Meeting:

August 16, 2022 (Tuesday) @ 1:00 PM Stanislaus Veterans Center 3500 Coffee Road, Room 112 Modesto, CA 95355 Due to Covid-19 the meeting may be held in person and/or on-line via "GoToMeeting" conferencing.



DATE: July 19, 2022

TO: MOVE Board of Directors

RE: Minutes of June 21, 2022

Agenda Item: 4

Meeting Minutes

1. Call to Order 1:03 pm

2. Present -

Jenny Kenoyer Pat Maisetti Lupe Aguilera Geri Vargas

Also Present: Stacie Morales, Hayley Vieyra, Karen Dunger, Clarissa Hernlund, and Laura Coutrakis

3. Public Comments

Matters under the jurisdiction of the MOVE Board of Directors, and not on the agenda may be addressed by interested parties in the audience at the beginning of the regular agenda. Any member of the audience wishing to address the Board of Directors during the "Public Comments" period shall be permitted to be heard for up to five minutes or at the discretion of the Chair.

No comments were made by those present.

4. Approve Minutes

Action: Approve minutes of May 24, 2022, Board Meeting.

Motion made by Director Maisetti, Seconded by Director Vargas to approve May 24, 2022, Board Meeting Minutes. Passed: Unanimous

5. Professional Services Agreement with Stanislaus Council of Governments (StanCOG) for the Volunteers on the Go (VOGO) Project– Stacie Morales

Action: Authorize the CEO of MOVE to enter into a Professional Services Agreement between Stanislaus Council of Governments (StanCOG) and MOVE Stanislaus Transportation (MOVE) for the continuation of the MOVE VOGO pilot program and to execute any and all documents and to take any steps necessary to complete this agreement.

Discussion: Ms. Morales shared that the original VOGO pilot program was a volunteer driver program serving residents of Manteca, Lathrop, Escalon, and Riverbank. VOGO



is for riders whom their public transportation trip would take over 1½ hours, or for riders ¾ mile away from the bus stop. Funding for this pilot program in Stanislaus and San Joaquin County's ended March 31, 2022.

VOGO has proven to be a valuable program. MOVE funding can only be used for serving Stanislaus County residents. We are supporting San Joaquin County with planning assistance so they may continue the program in their county.

This agreement will allow MOVE to expand the VOGO program in Stanislaus County. VOGO will continue to provide services in Riverbank. StanRTA is conducting a Comprehensive Operational Analysis (COA), which will look at the needs within the county and make changes to better serve the community. VOGO will expand to the areas where public transit is unable to provide adequate services. This agreement will provide funding for two years.

Motion made by Director Maisetti, seconded by Director Aguilera to authorize the CEO of MOVE to enter into a Professional Services Agreement between Stanislaus Council of Governments (StanCOG) and MOVE Stanislaus Transportation (MOVE) for the continuation of the MOVE VOGO pilot program and to execute any and all documents and to take any steps necessary to complete this agreement. Passed: Unanimous

6. CEO Report by Stacie Morales

- **2022-23 Budget:** The Policy Board approved both the Transportation Development Act (TDA) claim and the Measure L Project Summary on June 16. 2022.
- Stanislaus Eligibility Center (SEC)- Due to COVID, staff have been conducting eligibility interviews by phone. MOVE will be returning to in-person interviews August 1st, 2022, which allows us to meet with the individual and provide a better assessment of abilities. MOVE will be testing a new process with the transit agencies by scheduling the rides to the interview sites utilizing the new transit software.
- Office Relocation: Director Vieyra and I continue to tour locations. I have contacted Stanislaus County to determine if they would consider sharing another location as they are out of space. When an office has been located, we will invite the Board to tour before presenting a lease agreement.
- In-Person Events- We've been attending several events over the past few months. Valley Mountain Regional Center (VMRC), Newman Senior Center and Hammon Senior Center in Patterson each held events. Our staff was delighted to see Director Maisetti there and say "hello".
- Website Survey We've learned that survey's make a big difference! We conducted a survey regarding the new website and received some very positive feedback about how the website is very user friendly. Some other recommendations included:
 - Add our address to the footer section of each page to make it easier to locate.
 - Add links to volunteer information on our program's pages.



- Evaluate text-to-speech options for visually impaired individuals.
- Test the Community Calendar and connect with agencies to add their events to our calendar.
- Update photos and complete Board of Directors bio information.
- Finalize adding the minutes and agendas from past Board Meetings.

7. Comments by Rosa De León Park, Ex-Officio

Karen Dunger from StanCOG presented on behalf of Rosa De León Park, saying she is very appreciative of MOVE's participation in the new VOGO program. We are grateful to Stacie Morales for attending the Policy Board meeting, there were questions and Stacie did a great job with answering their questions about VOGO. We are very happy this program is moving forward, and we are excited to see how this is going to benefit the Stanislaus County region. Thank you everyone for your approval to the contract.

8. Comments by Board Members

No comments.

9. Information Items

b. The following items are for information only May 2022 Program Reports

10. Adjourn 1:23 pm

Next Scheduled Board Meeting:

July 19, 2022 (Tuesday) @ 1:00 PM Stanislaus Veterans Center 3500 Coffee Road, Room 112 Modesto, CA 95355

Due to Covid-19 the meeting may be held in person and/or on-line via "GoToMeeting" conferencing.



TRAVEL TRAINING, EDUCATION, AND OUTREACH PERFORMANCE RECORD 2021/2022

TRAVEL TRAINING	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total
Successfully Trainings	4	2	3	3	2	1	0	6	4	7	4	6	42
Unsuccessful Trainings	0	0	0	0	0	0	0	0	1	3	1	0	5
Continued	0	3	3	0	4	0	0	1	2	5	4	5	27
PARATRANSIT													
ADA Certified Eligible	2	2	2	3	2	1	0	2	5	8	5	6	38
Seniors 65+ Eligible	0	0	1	0	0	0	0	0	0	0	0	0	1
Non-ADA Eligible	2	0	0	0	0	0	0	4	0	2	0	0	8
TRANSIT AGENCIES AND COST AVOIDANCE													
THE S (StanRTA)													
#of participants trained	4	2	3	2	2	1	0	5	4	7	3	6	39
Estimated # of trips monthly	60	80	72	40	80	40	0	100	121	134	18	124	869
*Estimated Value of Trips avoided Monthly	\$1,466	\$1,955	\$1,760	\$978	\$1,955	\$978	\$0	\$2,444	\$2,957	\$3,275	\$440	\$3,031	\$21,238
Cost Avoidance for remainder of fiscal year	\$17,597	\$21,507	\$17,597	\$8,798	\$17,597	\$6,843	\$0	\$12,220	\$11,829	\$9,825	\$880	\$6,061	\$130,754
StaRT (StanRTA)													
#of participants trained	0	0	0	1	0	0	0	0	0	0	0	0	1
Estimated # of trips monthly	0	0	40	40	0	0	0	0	0	0	0	0	80
*Estimated Value of Trips avoided Monthly	\$0	\$0	\$1,048	\$1,048	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,097
Cost Avoidance for remainder of fiscal year	\$0	\$0	\$10,484	\$9,436	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$19,920
Turlock Transit													
#of participants trained	0	0	0	0	0	0	0	1	1	1	2	0	5
Estimated # of trips monthly	0	0	0	0	0	0	0	5	40	40	16	0	101
Estimated Value of Trips avoided Monthly	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$231	\$1,848	\$1,848	\$739	\$0	\$4,667
Cost Avoidance for remainder of fiscal year	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,155	\$7,394	\$5,545	\$1,479	\$0	\$15,573
COST AVOIDANCE SUMMARY (ALL AGENCIES)													
Total number of participants trained	4	2	3	3	2	1	0	6	4	7	4	6	42
Estimated Trips Avoided Monthly	60	80	112	80	80	40	0	105	186	134	34	124	1,035
Estimated Trips Avoided Annually	720	960	1344	960	960	480	0	1260	2232	1608	408	1488	12,420
Estimated ADA Mthly Cost Avoidance	\$1,466	\$1,955	\$2,808	\$2,026	\$1,955	\$978	\$0	\$2,675	\$4,806	\$5,123	\$1,179	\$3,031	\$28,002
Accumulative Annual Estimated Cost Avoidance	21/22												\$166,246
HOURS WITH SUCCESSFUL TRAINEES													
Average Direct	4.95	9.25	8.50	12.25	6.63	17.75	0.00	3.50	2.86	7.45	11.15	16.25	11.2
Average In-direct	1.50	1.25	1.41	1.16	1.63	0.75	0.00	1.34	1.30	13.50	1.85	0.96	3.0
GROUP TRAVEL TRAINING/VIRTUAL													
# of sessions	0	0	0	0	0	0	0	1	1	0	1	0	1
# of trainees	0	0	0	0	0	0	0	4	16	0	25	0	4
EDUCATION AND OUTREACH													
Events/Presentations/Agency Contacts	59	52	4	28	6	1	1	16	2	33	19	28	249
# of Contacts	34	30	194	29	28	13	30	81	21	93	126	189	868

MOVE

Stanislaus Eligibility Center Monthly Summary Report

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ADD Interviews of Dependencies 10/al ADA Interviews should equal to assessments + 10/a ball & Balance	APPOINTMENTS by Status during the reporting m The 'S' Turico' TOTAL Appt by Status Interviews conducted during the reporting month New: In-Person (Phone due to COVID) Renew: In-Person (Phone due to COVID) Research and the In- Determinations completed during the reporting m ADA Out Oncorditional Temporary Unconditional Conditional Total ADA Determinations Requests by Phone Extension: Phone Immed Med: Phone TOTAL Non-ADA Determinations TOTAL Non-ADA Determinations TOTAL Non-ADA Determinations C'Compliance with ADA Tinelimit Naturum Days No. of Determinations ower 21 days Appeals Requests Withdrawn (Inis month) Hearings Held (Ihis month) Withdrawn Did not complete Interview process Referratis	anonth by another by a second	168 Agency Agency Booked 133 5 138 74 32 74 106 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 2 0 0 2 0 0 0 1 1	PAT 7 Cance 2 2 2 2 2 2 4 99% 99% 99% 7 1% 7 0 6 7 0 7 0 7 0 7 0 7 0 7 0 7 0 7 0 7	TUR Mc 9 - No Sh 1 19 - 2 - 21 - 21 - - <td< td=""><td>A</td><td>Total 1029 Total 1016 47 629 629 629 629 629 629 7 629 7 629 7 629 7 7 629 7 7 7 7 8 7 7 7 8 7 7 7 7 8 7 7 7 7 7</td><td></td><td>173 Booked 165 5 170 85 30 115 114 0 0 0 1 1 1 85 63 4 4 63 4 4 16 63 8 5 1 1 60 60 60 0 0 0 0 0 0 0 0 0 5</td><td>PAT 4 Cane 27 1 1 28 99% 1% 99% 1% Renew 26 0 2 2 30</td><td>TUR 9 No Sh 29 3 32 Monthly Total 89 4 18 4</td><td>Total 186 Total 221 9</td><td>Total 845 Total 842 38 880 523 523 Annual Total 523</td><td>CER</td><td>215 Booked I 49 T 56 Dooked Booked I 49 Dooked I 49 Dooked I 49 Dooked I 100 Dooked</td><td>PAT 2 Canc 35 0 35 100% 100% 30 1 0 31 100%</td><td>TUR 8 No Sh 29 1 30 Monthly Total 120 4 5 2</td><td>Total 225 Total 213 8</td><td>Total 659 Total 621 29 650 408 408 Annual Total 408</td><td></td><td>154 Booked 113 3 116 20 99 0 0 0 0 0 0 0 0 0 0 0 0 0 50 56 5 0 0 0 0 0 0 0 0 0 0 11 799 0 56 56 0 0 0 0 0 0 0 0 0</td><td>PAT 4 4 Canc 22 2 2 4 100% 100% 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>TUR 6 No Sh 24 1 25 </td><td>Total 164 Total 159 6 165 </td><td>Total 434 434 408 21 429 217 2277 277 277 277</td><td></td><td>130 Booked 92 6 98 98 98 99 98 98 91 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 53 53 7 0 0 0 0 0 0 0 0 0 0 0 0</td><td>PAT 7 7 12 0 12 100% 100% 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8</td><td>TUR 6 27 0 27 27 0 27 0 8 3 1 5 5 2</td><td>Total 143 Total 131 6</td><td>Total 270 Total 249 15 264 178 178 Annual Total 178</td><td></td><td>114 Booked 87 4 91 91 87 0 0 0 1 87 0 0 0 1 1 New 49 1 1 4 0 54 33 87 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1</td><td>PAT 5 Canc 11 2 13 13 100% 100% Renew 30 0 3 3 0</td><td>Mosh 20 3 23 Monthly 79 1 7 0</td><td>Total 127 Total 118 9</td><td></td></td<>	A	Total 1029 Total 1016 47 629 629 629 629 629 629 7 629 7 629 7 629 7 7 629 7 7 7 7 8 7 7 7 8 7 7 7 7 8 7 7 7 7 7		173 Booked 165 5 170 85 30 115 114 0 0 0 1 1 1 85 63 4 4 63 4 4 16 63 8 5 1 1 60 60 60 0 0 0 0 0 0 0 0 0 5	PAT 4 Cane 27 1 1 28 99% 1% 99% 1% Renew 26 0 2 2 30	TUR 9 No Sh 29 3 32 Monthly Total 89 4 18 4	Total 186 Total 221 9	Total 845 Total 842 38 880 523 523 Annual Total 523	CER	215 Booked I 49 T 56 Dooked Booked I 49 Dooked I 49 Dooked I 49 Dooked I 100 Dooked	PAT 2 Canc 35 0 35 100% 100% 30 1 0 31 100%	TUR 8 No Sh 29 1 30 Monthly Total 120 4 5 2	Total 225 Total 213 8	Total 659 Total 621 29 650 408 408 Annual Total 408		154 Booked 113 3 116 20 99 0 0 0 0 0 0 0 0 0 0 0 0 0 50 56 5 0 0 0 0 0 0 0 0 0 0 11 799 0 56 56 0 0 0 0 0 0 0 0 0	PAT 4 4 Canc 22 2 2 4 100% 100% 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	TUR 6 No Sh 24 1 25	Total 164 Total 159 6 165 	Total 434 434 408 21 429 217 2277 277 277 277		130 Booked 92 6 98 98 98 99 98 98 91 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 53 53 7 0 0 0 0 0 0 0 0 0 0 0 0	PAT 7 7 12 0 12 100% 100% 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	TUR 6 27 0 27 27 0 27 0 8 3 1 5 5 2	Total 143 Total 131 6	Total 270 Total 249 15 264 178 178 Annual Total 178		114 Booked 87 4 91 91 87 0 0 0 1 87 0 0 0 1 1 New 49 1 1 4 0 54 33 87 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	PAT 5 Canc 11 2 13 13 100% 100% Renew 30 0 3 3 0	Mosh 20 3 23 Monthly 79 1 7 0	Total 127 Total 118 9			

²ADA Timelimit ADA requires that determinations be completed within 21 days of receipt of completed application

³Maximum Days ⁴Average Days ⁴Average number of days between the eligibility process and the determination completed dates

VetsVan Summary Report

	Service	Unique	Unique	Timesheet	Service	Service					Der	nials	
Month	Days	Riders	Drivers	Hours	Hours	Miles	Perf	Canc	No Show	Сар	NE	Vol	SN
TOTAL	250			2507	902.49	44,323.72	893	284	10	0	2	78	8
Jul 2021	21	22	4	186	73.43	3,647.89	58	6	0	0	0	0	0
Aug 2021	22	21	6	171	64.10	3,153.32	62	10	2	0	0	4	0
Sep 2021	21	25	7	227	76.02	3,776.87	69	24	0	0	0	6	0
Oct 2021	21	25	9	216	76.47	3,693.59	84	16	2	0	0	0	0
Nov 2021	19	27	8	261	66.58	3,269.99	76	20	2	0	0	2	0
Dec 2021	20	27	7	209	80.24	4,031.92	69	31	0	0	0	4	0
Jan 2022	20	29	7	216.5	81.60	4,048.93	81	30	0	0	0	14	0
Feb 2022	19	28	10	183	62.16	2,929.88	75	17	0	0	0	2	0
Mar 2022	23	39	9	217.5	84.05	4,079.39	79	32	0	0	0	30	2
Apr 2022	21	30	8	221	87.31	4,316.50	78	30	0	0	0	10	0
May 2022	21	29	13	193.5	69.57	3,438.80	74	36	2	0	2	2	0
Jun 2022	22	32	10	205.5	80.96	3,936.64	88	32	2	0	0	4	6



BRIDGES VOLUNTEER DRIVER PERFORMANCE RECORD : Year 10 : July 2021 - June 2022

	Julv	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	Total
										•			
Ridership Statistics	I	I	Į			I	Į			I			
# of One Way Trips	1,752	1,762	1,696	1,846	1775	1,852	1593	1708	2271	2473	2410		21,138
# Miles of Service Provided	13,341	13,753	14,423	14,509	14739	14954	12758	14407	17014	19399	17567		166,865
# of Riders	75	77	71	80	74	78	73	79	94	104	106		83
Avg. Reimbursement Per Trip	\$3.81	\$3.90	\$4.14	\$3.93	\$4.15	\$4.04	\$4.00	\$4.22	\$4.38	\$4.59	\$4.26		\$3.94
Reimbursement	\$6,671	\$6,877	\$7,021	\$7,255	\$7,370	\$7,477	\$6,379	\$7,204	\$9 <i>,</i> 953	\$11,349	\$10,277		\$87,830
Trip Purposes				-			·						
Medical	496	458	435	499	517	461	379	463	543	667	578		5,496
Grocery/RX	487	503	465	487	515	549	528	494	692	767	796		6,283
Life Trips	769	801	796	860	743	842	686	751	1036	1039	1036		9,359
Data Entry													
Online	17	15	12	13	14	12	13	12	15	20	22		
Manually by staff	58	62	59	67	60	66	60	67	79	84	84		746